

## Windows / macOS Operation



1.

Info

«PayEye» is the latest generation of document readers for **ISR code-lines** and **QR-codes** on invoices.

**Info:** Only **ISR code-lines** and **Swiss QR-codes** are supported.

On our support page you will find the latest software and further information about PayEye:

[clx.ch/payeye](https://clx.ch/payeye)

2.

Powering on / Powering off

To switch on, **press and hold** the **white button** on the top for several seconds until the **LED starts flashing**.

Other possibilities :

- Connect the PayEye **directly** via **USB-cable** (included) to the **PC** or via **charger** (optional).
- Place the PayEye on the **docking station** (optional), which is **connected** to the **PC** or **charger** via **USB-cable**.

To **turn it off**, press the white button again for about 18 seconds and release it when the LED stops flashing.

When **not in use**, the PayEye switches off automatically after ten minutes.

**Exceptions:** As long as the PayEye is connected to a **power source** via cable or docking, it **cannot be switched off manually**. If the PayEye is **connected directly** to the **computer** via **USB cable** and the PayEye **software is open**, the PayEye will **not automatically shut down**.



### 3.

#### Charging the battery

Charging via [supplied USB cable](#) :

directly on the [PC](#)  
or via the optional [charger](#)  
or via the optional [docking-station](#)

(To do this, the docking station must be connected either to the PC or to the charger via the USB-cable.)

**Info:** Links to accessories can be found in the last section.

### 4.

#### Softwarestart / Softwareupdate

##### Windows:

By default, the PayEye software is [started](#) at [PC startup](#) and therefore does [not need](#) to be executed [manually](#).

The [started](#) software can be recognized by the [symbol](#) in the [task bar](#), see [point 5](#).

During the installation a [shortcut](#) was created on the "[Desktop](#)". With a double click you can start the application if needed.



##### macOS:

The program is located in the folder "[Programs](#)" in the "[Finder](#)". With a double click you can start the application.



**Software update:** If [version 1.0.2](#) is [installed](#), go to "[Update check](#)" in the "[Settings](#)" of the software under "[Info](#)". You will then be redirected to the [support page](#). Compare the software [available online](#) with the "[Core Version](#)" in the tab "[Infos](#)". If necessary, carry out a manual installation (see instructions "[Installation](#)")

Model	PayEye
Firmware version	1.16.282
GUI version	0.5.11
Core version	1.0.2

**Starting with software version 1.1.1** you will be directed to the support page and [any newer version will be downloaded directly](#) into the "[Downloads](#)" folder and must be installed manually.

### 5.

#### Status-Information: Connection / Battery

##### Windows:

Move the [mouse](#) over the [«PayEye»- icon](#) in the lower right corner of the [taskbar](#). (marked orange)



**Info:** Possibly the PayEye icon is [hidden](#) under the [«little roof»](#). (marked red)



##### macOS:

Move your [mouse](#) over the [«PayEye»- symbol](#) in the [menu bar](#) at the top right. (marked orange)



This icon also indicates whether the software has been started.





6.

### Changing connection Part 1

**Info:** For a connection change, the PayEye must always be **directly** connected to the PC via **USB cable** and switched on.

**Important:** Do **not use** the optional **docking station**, it is **only** for **charging** and has **no internal connection** to the PayEye.

Call up the "**Connection**" tab in the "**Settings**" of the PayEye software and select the new connection type. Then follow the instructions.

**Important:** Please also note the **additional information** below.

**Info:** If a connection change does not work, execute "**Restart Wizard**" in the main window of the software.

**USB:** The simplest and most reliable type of connection. The PayEye is **directly** connected to the PC via **USB-cable**. In addition, the battery is **charged**.

7.

### Changing connection Part 2

#### **Bluetooth:**

Bluetooth must be **activated** in the **system-settings**. If Bluetooth is **not integrated**, an **external USB-adapter** is required.

USB Bluetooth adapters are available in our shop: [shop.crealogix.com](https://shop.crealogix.com)

**Confirm** in **macOS** the possible first "**connection request**" when establishing a **Bluetooth** connection.

#### **WiFi: Only 2.4 GHz networks are supported!**

1. Both the PayEye and the Computer must be on the same IP subnet. Depending on the settings of the WiFi access point, it acts as a **routing/NAT** device and creates its own IP network. This would have to be operated in "**bridge**" mode.
2. In Windows the "**Apple Bonjour**" service must also be installed. Link: <https://support.apple.com/kb/DL999>
3. The "**network identification**" must be switched on in Windows.

If necessary, contact your IT support.

8.

### Scanning «ISR-Codeline»

1. First select the desired "**financial software**" or "**e-banking**" in the PayEye software.
2. Place the **cursor** at the correct **location**.
3. Position the PayEye at the beginning or end of the "**coding line**". Press the **white button**, keep it pressed and move evenly and straight over the coding line until everything is captured. Then **release** the white button.

**Info:** The "**coding line**" is the long number/string at the **bottom** of the ISR.

The "**reference number**" and "**IBAN**" cannot be read.

If "**Preview**" is activated in the software, a **live image** of the scanning-process is displayed on the screen.



9.

### Scanning «Swiss QR-Code»

1. First select the desired "financial software" or "e-banking" in the PayEye software.
2. Place the **cursor** at the correct **location**.
3. Position the PayEye **above** the **Swiss QR-Code**.
4. Briefly press the **white button**.

If "Preview" is activated in the software, a **live image** of the scanning-process is displayed on the screen.

10.

### LED-Activity

#### General:

Turning on: colored flashing

Normal mode: white light

Charging: yellow light (only via USB cable)

#### Before the scan:

No connection with software: red flashing / no scan light

#### After the scan:

Successful reading: blue flashing

Unsuccessful reading: red flashing

11.

### Accessories

The PayEye comes with a **USB-cable** for connecting and charging.

The following **optional accessories** are available:

- **USB-Charger** (For PC-independent charging)
- **Dockingstation** (For wireless charging)

**Info:** The **docking station** is for **charging only** and has **no internal connection** to the PayEye. It is especially recommended when the PayEye is **wirelessly** connected to the **PC** via **Bluetooth** or **WiFi**.

The accessories can be purchased in our shop: [shop.crealogix.com](https://shop.crealogix.com)