



Windows / macOS Operation



1.

Info

«PayEye» is the latest generation of document readers for **ISR code-lines** and **QR-codes** on invoices.

Info: Only **ISR code-lines** and **Swiss QR-codes** are supported.

On our support page you will find the latest software and further information about PayEye:

clx.ch/payeye

2.

Powering on / Powering off

To switch on, **press and hold** the **white button** on the top for several seconds until the **LED starts flashing**.

Other possibilities :

- Connect the PayEye **directly** via **USB-cable** (included) to the **PC** or via **charger** (optional).
- Place the PayEye on the **docking station** (optional), which is **connected** to the **PC** or **charger** via **USB-cable**.

To **turn it off**, press the white button again for about 18 seconds and release it when the LED stops flashing.

When **not in use**, the PayEye switches off automatically after ten minutes.

Exceptions: As long as the PayEye is connected to a **power source** via cable or docking, it **cannot be switched off manually**. If the PayEye is **connected directly** to the **computer** via **USB** cable and the PayEye **software is open**, the PayEye will **not automatically shut down**.



3.

Charging the battery

Charging via [supplied USB cable](#) :

directly on the [PC](#)
or via the optional [charger](#)
or via the optional [docking-station](#)

(To do this, the docking station must be connected either to the PC or to the charger via the USB-cable.)

Info: Links to accessories can be found in the last section.

4.

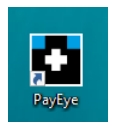
Softwarestart / Softwareupdate

Windows:

By default, the PayEye software is [started](#) at [PC startup](#) and therefore does [not need](#) to be executed [manually](#).

The [started](#) software can be recognized by the [symbol](#) in the [task bar](#), see [point 5](#).

During the installation a [shortcut](#) was created on the "[Desktop](#)". With a double click you can start the application if needed.



macOS:

The program is located in the folder "[Programs](#)" in the "[Finder](#)". With a double click you can start the application.



Software update: If [version 1.0.2](#) is [installed](#), go to "[Update check](#)" in the "[Settings](#)" of the software under "[Info](#)". You will then be redirected to the [support page](#). Compare the software [available online](#) with the "[Core Version](#)" in the tab "[Infos](#)". If necessary, carry out a manual installation (see instructions "[Installation](#)")

Model	PayEye
Firmware version	1.16.282
GUI version	0.5.11
Core version	1.0.2

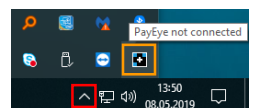
Starting with software version 1.1.1 you will be directed to the support page and [any newer version will be downloaded directly](#) into the "[Downloads](#)" folder and must be installed manually.

5.

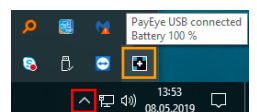
Status-Information: Connection / Battery

Windows:

Move the [mouse](#) over the [«PayEye»- icon](#) in the lower right corner of the [taskbar](#). ([marked orange](#))



Info: Possibly the PayEye icon is [hidden](#) under the [«little roof»](#). ([marked red](#))



macOS:

Move your [mouse](#) over the [«PayEye»- symbol](#) in the [menu bar](#) at the top right. ([marked orange](#))



This icon also indicates whether the software has been started.





6.

Changing connection Part 1

Info: For a connection change, the PayEye must always be **directly** connected to the PC via **USB cable** and switched on.

Important: Do **not use** the optional **docking station**, it is **only** for **charging** and has **no internal connection** to the PayEye.

Call up the **"Connection"** tab in the **"Settings"** of the PayEye software and select the new connection type. Then follow the instructions.

Important: Please also note the **additional information** below.

Info: If a connection change does not work, execute **"Restart Wizard"** in the main window of the software.

USB: The simplest and most reliable type of connection. The PayEye is **directly** connected to the PC via **USB-cable**. In addition, the battery is **charged**.

7.

Changing connection Part 2

Bluetooth:

Bluetooth must be **activated** in the **system-settings**. If Bluetooth is **not integrated**, an **external USB-adapter** is required.

USB Bluetooth adapters are available in our shop: shop.crealogix.com

Confirm in **macOS** the possible first **"connection request"** when establishing a **Bluetooth** connection.

WiFi: Only 2.4 GHz networks are supported!

- Both the PayEye and the Computer must be on the same IP subnet. Depending on the settings of the WiFi access point, it acts as a **routing/NAT** device and creates its own IP network. This would have to be operated in **"bridge"** mode.
- In Windows the **"Apple Bonjour"** service must also be installed. Link: <https://support.apple.com/kb/DL999>
- The **"network identification"** must be switched on in Windows.

If necessary, contact your IT support.

8.

Scanning «ISR-Codeline»

- First select the desired **"financial software"** or **"e-banking"** in the PayEye software.
- Place the **cursor** at the correct **location**.
- Position the PayEye at the beginning or end of the **"coding line"**. Press the **white button**, keep it pressed and move evenly and straight over the coding line until everything is captured. Then **release** the white button.

Info: The **"coding line"** is the long number/string at the **bottom** of the ISR.

The **"reference number"** and **"IBAN"** cannot be read.

If **"Preview"** is activated in the software, a **live image** of the scanning-process is displayed on the screen.



9.

Scanning «Swiss QR-Code»

1. First select the desired "financial software" or "e-banking" in the PayEye software.
2. Place the **cursor** at the correct **location**.
3. Position the PayEye **above** the **Swiss QR-Code**.
4. Briefly press the **white button**.

If "Preview" is activated in the software, a **live image** of the scanning-process is displayed on the screen.

10.

LED-Activity

General:

Turning on: colored flashing

Normal mode: white light

Charging: yellow light (only via USB cable)

Before the scan:

No connection with software: red flashing / no scan light

After the scan:

Successful reading: blue flashing

Unsuccessful reading: red flashing

11.

Accessories

The PayEye comes with a **USB-cable** for connecting and charging.

The following **optional accessories** are available:

- **USB-Charger** (For PC-independent charging)
- **Dockingstation** (For wireless charging)

Info: The **docking station** is for **charging only** and has **no internal connection** to the PayEye. It is especially recommended when the PayEye is **wirelessly** connected to the **PC** via **Bluetooth** or **WiFi**.

The accessories can be purchased in our shop: shop.crealogix.com